

## ■ Attempts to prevent the spread of COVID-19

Employees will take their temperature before work, and will wear masks. Employees will thoroughly wash their hands and gargle.

We will place sanitizers in various places in the facility.

We will intake outside air in order to ventilate well.

We will regularly sanitize places where unspecific number of people use, such as the handrails, door-nobs, and toilets.

In addition to our regular cleaning routine, we will sanitize and wipe up remote controllers and the light switches since they are frequently touched by a number of people.

Sanitizing wipes are placed in rooms.

Droplet prevention shields are placed on counters and shop cash registers.

We accept cash and card payments on cash trays.

Digital keys in smartphones are also available.

We will pause on providing breakfast buffets for a while, and will change to set menus.

We will place an admission limit to the communal bath.

We will limit the number of passengers on the shuttle bus.

## Our request to customers

Please wear a mask when visiting.

We will place sanitizers in various places in the facility. Please regularly sanitize your hands.

Please keep a distance with others when you line up upon checking in and out.

Please kindly cooperate with the medical examination when checking in.

We recommend you to pay with credit cards to reduce contacts with other people.

Please refrain from talking loudly in public spaces of the facility.

In the restaurant, please wear your mask until you are seated.

Please close the lid before flushing the toilet.

Please let us know if you are feeling unwell.

YAMAHA RESORT INC. May 25, 2020